



How to Enroll in Mobile Banking

- Login to your Northstar Bank online banking. *Note: If you do not have online banking access, you must enroll in Northstar Bank's online banking before utilizing Mobile Banking.*
- Click on the Other Services tab
- Click on the Mobile Banking tab
- Northstar Bank's Mobile Banking Agreement and Disclosure will appear, please read this agreement. If you agree to the terms, please place a check mark in the box to accept.
- Complete the following four fields (The user name and password will be used to access your mobile banking):
 - User Name-
 - *Northstar Bank recommends using the same login ID as your online banking login*
 - *User name can be up to 30 characters- alpha and/or numeric*
 - Mobile Phone Number
 - *10 to 14 digits- numeric only, no spaces or special characters*
 - Password
 - *Northstar Bank recommends using your online banking password as your password. Your password can be 4 to 12 digits*
 - Confirmation of password
- Click Enroll
- You will then receive a confirmation of enrollment text message
 - You will need to reply back with "Yes" in order to complete enrollment

How to Download the Mobile App

- Enroll in the Mobile Banking, using the directions under, "How to Enroll in Mobile Banking."
- Visit the iTunes App Store or Android Google Play Store and search for Northstar Bank. *Note: There are several Northstar Bank apps- make sure to find the one with our logo.*
- Download the Mobile banking app to your iPhone or Android

How to Access the Mobile Browser

- Enroll in the Mobile Banking, using the directions under, "How to Enroll in Mobile Banking."
- Type the URL <https://4myact.mobi/60320001> into your mobile phone web browser.
- Log in using your mobile banking username and password.



How to Use Mobile Banking with SMS/Text

- Enroll in the Mobile Banking, using the directions under, “How to Enroll in Mobile Banking.”
- Text #469228 with one of the following commands
 - Text BAL or DETAILS to view balances for eligible accounts
 - Text TRANSACTIONS for the 4 most recent transactions from your Primary account or put in TRANSACTIONS and the specific account number or account nickname for the 4 most recent transactions for that account (must be full account number or exact nickname*(recommended)*)
 - Text TRANSFER or XFER or X to transfer money between your Northstar Bank accounts
 - To transfer use the following format
 - TRANSFER (or XFER or X) <amount> FROM <account #> TO <account #>
 - TRANSFER (or XFER or X) <amount> FROM<nickname> TO <nickname>
(recommended)
 - Text STOP or CANCEL to opt out
 - Text HELP for the Northstar Bank phone number and website address

**While there is no fee from Northstar Bank for this service, your standard fees from your mobile phone data service plan will apply.*